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The BYOD (Bring-Your-Own-Device) trend seems unstoppable, especially when it comes to mobile devices. According to IDC, employee-owned smartphones will represent more than half (56 percent) of the business smartphones shipped in 2013.

For many enterprises and government organisations BYOD is a relatively new concept and many are not familiar with the far-reaching consequences of BYOD, which includes policy, security, user support, legal obligations, personal spend management and governance.

Mobile Mentor can guide you through these uncharted waters, advising you on best practices and engaging as a partner to write policy, implement appropriate tools and security procedures, provide user support, separate personal usage from business usage and manage the transition from end to end.

Our BYO Mobile solution offers the following modules to make BYOD a success for your organisation.

Policy

The basis for all mobile device use in enterprise and government organisations, whether corporate-issued or BYOD, is the mobile policy. We will help you write a balanced mobile policy that represents the interests of IT, Finance and HR as well as the employees so it will stand the test of time. We will also incorporate best practices from other organisations in Australia and NZ.

Security

Mobile Mentor uses leading Mobile Device Management (MDM) tools to monitor the different BYO devices in your organisation and actively enforce your mobile policy. Specific user groups can be created and profiles added to each group to ensure each employee has secure access to company information, the appropriate apps and security settings.

Support

Even for BYO mobile devices, employees still expect IT to assist with configuration, connectivity and support. With all those different OS versions, device manufacturers and models flooding the organisation, it is becoming increasingly difficult for IT to provide the required level of support for a diverse fleet of devices.

Mobile Mentor operates a 24/7 service desk staffed with mobile experts who are certified on all platforms. We also provide loan devices to make sure your users remain productive when repairs are needed.

Spend

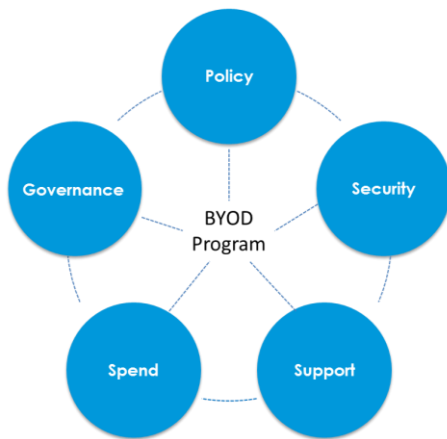
Choosing the right plan and managing the balance between personal usage and business usage is a significant challenge with BYO. Mobile Mentor manages the billing process for the company and the employees by separating personal from business usage, providing a report to each user, managing the reimbursement process with payroll and reporting on TCO.

Governance

Once the BYO program has been implemented, Mobile Mentor manages all aspects of the program, reporting monthly on cost, security, user productivity and policy compliance. This governance model provides valuable feedback to the stakeholders in HR, IT and Finance.

About Mobile Mentor

Mobile Mentor are mobile management specialists. Every day we help end-users and IT departments make sense of everything mobile. We know what it is like to manage mobile fleets, to empower mobile users. It is in our DNA. [Call us now to find out how we can help you.](#)



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