

Mentoring Service

Empower Your IT Team with the Mentoring Program



Mentoring is a partnership where your engineers design, build and learn alongside the Mobile Mentor team.

Your IT environment is evolving, and traditional engagement models don't always meet your needs. Projects end when the SOW is delivered, and Managed Services don't build the capability of your IT team.

Microsoft technology is powerful but incredibly complex. Thousands of settings, constant innovation, and deeply interconnected tools can slow even strong teams down.

Mentoring Bridges the Gap

Your IT team works alongside Mobile Mentor architects, engineers, and a Program Managers who provide deep expertise, guidance, and ongoing knowledge transfer.

How Mentoring Helps Your Business

- Accelerate your adoption of Microsoft's platform
- Empower your team with knowledge and support
- Maximize the ROI from your Microsoft investment



"Mobile Mentor provided the perfect scenario for us. We wanted technical guidance on what was possible so we could operationalize and manage it, and that's exactly what happened."



John McPhall
Sr. Dir., Enterprise Technology
Michigan Medicine



Microsoft

Partner of the Year 2021

Finalist 2022-2025

How Mentoring Works

Your engineers work with the Mobile Mentor team to:

1. Implement Microsoft technologies the right way

Implement best practices in your tenant, across Intune, Entra, Defender, Purview and Copilot.

2. Automate and simplify business processes

Streamline workflows, and automate processes that reduce manual effort and eliminate bottlenecks.

3. Transfer knowledge and build lasting capability

The weekly cadence of working sessions strengthens your team while building knowledge assets for the future.

Mentoring empowers your IT team to build expertise.



How We Build Lasting Capability

We pair your engineers with a dedicated team to:

Reusable Recordings

All sessions are recorded and summarized with Copilot to build reusable knowledge.

Shared Best Practices

Streamlined workflows that reduce manual effort

Continuous Learning

Each challenge becomes a teachable moment, each solution a repeatable pattern.



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